



MIRZA SULTAN MOINUDDIN

AI Project Manager | AI PMO Lead | GenAI Delivery Manager

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KEY COMPETENCIES

- AI Project Delivery
- AI PMO Governance
- Digital Transformation
- AI Lifecycle Management
- AI Governance
- LLM Integrations
- RAG Coordination
- AI Deployment
- Prompt Optimization
- Program Governance
- Portfolio Management
- Agile & Scrum
- Cloud Delivery (SaaS/PaaS/IaaS)
- Stakeholder Management
- Risk & Compliance
- Executive Reporting
- Vendor Management
- SDLC Management
- Change Management
- Cross-Functional Leadership
- Enterprise Modernization

EDUCATION

- Master of Science – IT Project Management Indiana Wesleyan University, USA | 2024

CERTIFICATIONS

- PMP – Project Management Professional | Project Management Institute (PMI)
- PMI-ACP – Agile Certified Practitioner | Project Management Institute (PMI)
- Microsoft Azure AI Fundamentals – AI-900 | Microsoft
- AWS Certified AI Practitioner – AIF-C01 | Amazon Web Services
- Google Cloud Generative AI Leader |

PROFILE SUMMARY

- AI Project Manager and AI PMO Lead** with **7+ years** of experience delivering enterprise AI, cloud, and digital transformation programs across Agile environments.
- Experienced in AI lifecycle management, LLM integrations,** AI deployment coordination, prompt workflow optimization, and AI governance initiatives across Azure, AWS, and GCP ecosystems.
- Proven expertise managing AI transformation programs,** PMO governance, executive reporting, stakeholder engagement, and globally distributed delivery teams.
- Certified PMP, PMI-ACP, Microsoft AI-900,** AWS AI Practitioner, Oracle Primavera P6, and Google Cloud GenAI Leader with an MS in IT Project Management from Indiana Wesleyan University, USA.
- Targeting AI Project Manager, AI PMO Lead, Technical Program Manager, and Digital Transformation** roles in the GCC market (UAE / KSA).

KEY ACHIEVEMENTS

- Managed multi-million-dollar AI and cloud transformation initiatives across Azure, AWS, and GCP environments.
- Directed 3–4 concurrent enterprise AI programs with globally distributed teams of 20+ across cloud & transformation workstreams.
- Established AI PMO governance frameworks covering delivery governance, risk controls, executive reporting, and AI model governance — reducing reporting cycle time by ~30%.
- Led GenAI and LLM integration initiatives using ChatGPT, GitHub Copilot, and Azure OpenAI — improving sprint reporting efficiency by 25%.
- Coordinated AI deployment activities, prompt optimization initiatives, and RAG implementation support for enterprise transformation programs.
- Built executive Power BI dashboards tracking AI adoption, cloud governance, delivery KPIs, and transformation milestones for leadership reviews.

TECHNICAL SKILLS

- Project Management: Agile, Scrum, Kanban, Waterfall, SAFe, PMBOK, Hybrid PM
- AI & GenAI: ChatGPT, GitHub Copilot, Azure OpenAI, Prompt Engineering, AI Governance, Responsible AI
- Cloud Platforms: Microsoft Azure, AWS, Google Cloud Platform (GCP), Vertex AI
- PM & Collaboration Tools: Jira, Confluence, MS Project, Azure DevOps, ServiceNow, Primavera P6, Smartsheet, Asana, Monday.com, ClickUP, Etc
- Reporting & Analytics: Power BI, Tableau, Advanced Excel, KPI Dashboards
- DevOps & Delivery: CI/CD, GitHub, API Integration, Release Management, SDLC

PROFESSIONAL EXPERIENCE

Discover Financial Services

Riverwoods, IL USA

IT Project Manager – AI & Digital Transformation

Jan 2023 – Mar 2026

- Managed multi-million-dollar enterprise AI and cloud transformation initiatives across Azure, AWS, and GCP ecosystems — overseeing SaaS delivery, PaaS modernization, and IaaS infrastructure transformation programs.
- Directed 3–4 concurrent AI transformation projects supporting enterprise modernization initiatives and operational governance objectives across globally distributed delivery environments.
- Architected and governed enterprise AI PMO operations including delivery governance, AI lifecycle management, portfolio prioritization, executive reporting, risk management, stakeholder coordination, and operational compliance.
- Coordinated enterprise LLM integrations and GenAI-enabled workflows using ChatGPT, Azure OpenAI, and GitHub Copilot — improving sprint reporting efficiency by ~25% and accelerating operational workflows.
- Led cross-functional delivery teams of 20+ including AI engineers, cloud architects, data scientists, developers, and product owners while maintaining alignment between AI transformation roadmaps and business objectives.
- Coordinated AI deployment activities, prompt workflow optimization initiatives, AI adoption strategy execution, and AI-enabled operational delivery processes across transformation workstreams.
- Supported AI model governance, risk escalation management, and enterprise compliance initiatives — proactively identifying deployment blockers, cloud dependency risks, and vendor coordination gaps.
- Contributed to RAG implementation coordination and AI-powered knowledge management initiatives supporting enterprise operational transformation objectives.
- Managed multi-vendor cloud delivery coordination across Microsoft Azure, AWS, and GCP while ensuring transformation milestones, governance controls, and delivery standards were consistently achieved.
- Built executive Power BI dashboards tracking AI adoption, cloud governance, delivery KPIs, operational metrics, transformation milestones, and delivery ROI — supporting monthly leadership and steering committee reviews.

Radiant Digital Solutions (Clients: Verizon, Web.com)

Hyderabad, India

IT Project Coordinator

Jun 2018 – Aug 2022

- Supported enterprise technology delivery programs for Fortune 500 clients Verizon and Web.com across SaaS migrations, cloud automation initiatives, and infrastructure modernization programs.
- Coordinated multiple parallel workstreams involving cloud delivery teams, offshore technical resources, and enterprise stakeholders across distributed project environments.
- Maintained Jira-based delivery governance dashboards, sprint tracking boards, and executive reporting frameworks — providing operational visibility to delivery leadership and client stakeholders.
- Supported end-to-end SaaS and PaaS delivery coordination while aligning release schedules, transformation timelines, and governance standards across enterprise delivery programs.
- Assisted automation and infrastructure modernization initiatives supporting operational efficiency improvements and cloud transformation objectives.
- Coordinated stakeholder communication between onshore client teams and offshore delivery squads — improving escalation management, governance reporting, and delivery responsiveness.
- Prepared executive governance reports, RAID logs, delivery status dashboards, meeting documentation, and PMO reporting artifacts for leadership review cycles.